



# NJ Human Services

## Division of the Deaf and Hard of Hearing

### Overview of Program and Supports



# About Us

- Established in 1977
- Work with individuals who are:
  - Deaf
  - Hard of Hearing
  - Deaf-Blind

# Services

- Community outreach and trainings
- Information and Referral
- Hearing Aid Project
- Equipment Distribution Program
  - Assistive Device Demonstration Center
- Case management – language advocacy
- Communication access department

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# Community Outreach

- Training topics include:
  - **Deaf Sensitivity**
    - **Terminology, language differences, how to communicate, types of interpreters, applicable laws**
  - Hearing Differences
  - Technology Awareness
  - Specialized presentations upon request

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# Case Management

- Assists individuals who experience cultural and linguistic barriers in accessing human services.
- Works as a cultural liaison between consumers and service providers.

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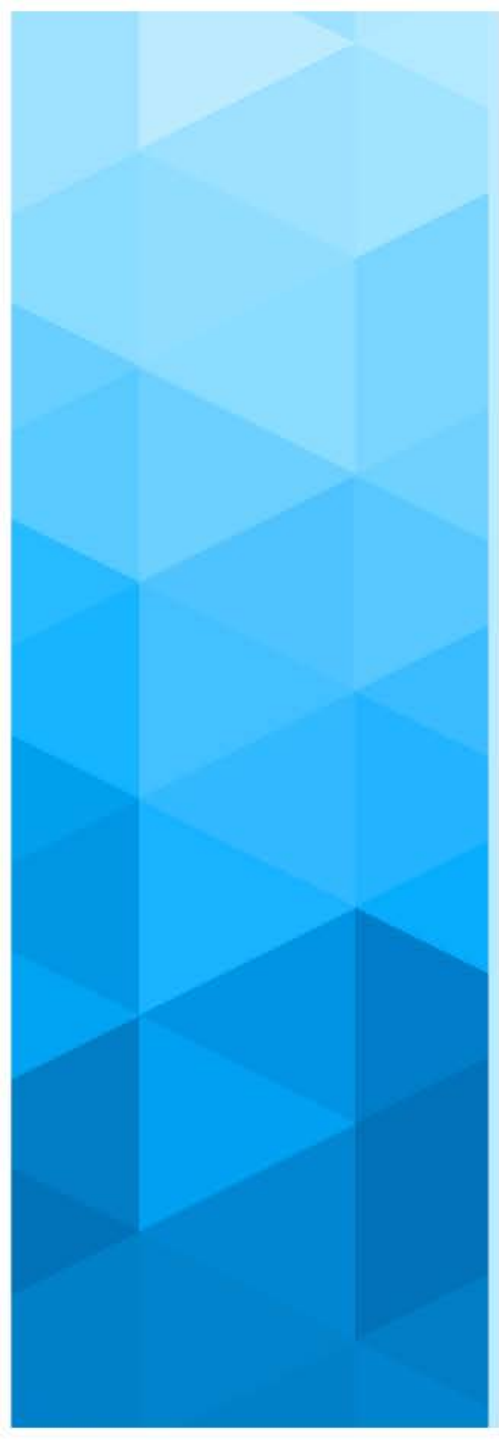
# Communication Access

- Coordinates communication services
  - Sign Language Interpreters
  - Communication Access Real-time Translation (CART)
  - Assistive Listening Devices
- DDHH Directory

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# EDP Requirements

- Must be a New Jersey resident.
- Verification of hearing difference by an audiologist or physician.
- Household income must be less than \$45,000 annually.

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# NJ HAP Requirements

- Must be 65 or older
- Income limits:
  - Single \$27,951
  - Married \$34,268
- Only one hearing aid per person.



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# For MH and SA Providers:

- Communication is #1
- CLAS standards
  - Specialized needs of this population
- Deaf people experience MI and SA issues but less likely to seek care



# Specialized Needs – MH/SA

- History of misdiagnosis
- Cultural differences – world view
- May have secondary disabilities
- Higher rates of physical altercations with staff are possible

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# Specialized needs

- Linguistic challenges –
  - Language dysfluency - fund of information deficits
  - Interpreter issues
- Complex issues when using interpreters

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# Other issues for discussion:

- Continuum array of services
- Video Remote Interpreting
- Children's services

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# Follow-up:

- If interested in follow-up consultation/presentation/or literature, please contact DDHH

# DDHH Office

**Toll Free Number  
(800) 792-8339**

**Information and Referral  
(609) 400-2946 Videophone  
(609) 588-2648 Voice  
(609) 588-2528 Fax**

**Office Hours  
8:30 a.m. – 4:30 p.m.  
Monday – Friday**

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